

## Markets Strategic Links Matrix

		M&CP Strategic Aims		The City Together Strategy The heart of a world class city which:				Corporate Plan 2015-19		
		To advise, educate, influence, regulate and protect all communities for which the department has responsibility.	At all times to seek value for money in the activities we undertake so that the highest possible standards are achieved cost effectively.	is competitive and promotes opportunity	supports our communities	protects, promotes and enhances our environment	is vibrant and culturally rich	is safer and stronger	To support and promote The City as the world leader in international finance and business services.	To provide modern, efficient and high quality local services within the Square Mile for workers, residents and visitors.
N.B. Some Markets Key Objectives and Performance Indicators have been abridged in this table.										
<b>Markets Key Improvement Objectives 2015-2016</b>	Billingsgate Market: Refresh the Code of Practice to include all areas that require compliance.	✓								✓
	New Spitalfields Market: draft a Working Manual in consultation with the tenants.	✓								✓
	New Spitalfields Market: Manage the lease renewals in collaboration with City Surveyor's.		✓							✓
	Smithfield Market: Implement Schedule 3 – Part 4 of the new leases.		✓	✓					✓	
	Billingsgate & Smithfield Markets: Implement Service Based Review (SBR) proposals.		✓							✓
	Billingsgate Market: Renew the metal roof and adjacent balcony.		✓							✓
	Billingsgate Market: Additional Fish Handling facilities, modernisation works.		✓							✓
	Billingsgate Market: Resolve internal market cleaning.	✓								✓

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<b>Markets Key Improvement Objectives 2015-2016</b>	New Spitalfields Market: Improve safety in relation to workplace transport operations in and around the Market Hall, especially FLT's.	✓								✓
	Smithfield Market: Put measures in place to control the risks associated with HGV Banksman duties.	✓			✓				✓	
	All markets: Work with the City Surveyor to agree Mission Critical assets as part of the BRM Asset Verification Process.		✓	✓						✓
	Smithfield Market: Complete the restructure of the Security Team.		✓	✓					✓	
	Develop and implement a workforce plan.		✓	✓						✓
	Review and implement relevant actions from the liP Business Improvement Plan		✓	✓						✓

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<b>Markets Operational Performance Indicators 2015-2016</b>	<b>MKPI 1.</b> Achieve an overall sickness level of no more than 7 days per person by 31 March 2016.		✓		✓				✓	✓
	<b>MKPI 2.</b> 90% of debts to be settled within 60 days and 100% of debts settled within 120 days.		✓							✓
	<b>MKPI 3.</b> Divert 90% of waste from landfill.		✓			✓			✓	✓
	<b>MKPI 4.</b> Achieve 95% occupancy of all lettable space at Billingsgate, Smithfield and New Spitalfields Markets.		✓						✓	✓
	<b>MKPI 5.</b> Improve the standard of accident reports, ensuring all information and evidence is gathered thoroughly and documented. All reports to be completed within 3 days following the reporting of an incident.	✓				✓			✓	✓